

**DCSS Policy & Procedure Unit  
Policy Update  
PPU: 22-11-001**

**Date: November 4, 2022**

**SUBJECT:** Closure 927-Non Coop/Nec for Next Action Procedure Update  
Please contact the Policy Unit if you have any questions regarding these or any other changes at  
[DCSSPolicyQuestions@azdes.gov](mailto:DCSSPolicyQuestions@azdes.gov)

The Policy Unit is pleased to announce closure 927-Non Coop/Nec for Next Action has been revised. The revised procedure incorporates minor changes, for clarity, to when an enforcement and collection case may be closed 927-Non Coop/Nec for Next Action. The section below has been added to the closure procedure:

“Use this closure code to close an Enforcement or Collection case in which the CP has failed to cooperate or has not responded to correspondence, and that cooperation is necessary for the IV-D agency to take the next enforcement action.”

Link to the new updated procedure: [927-NON COOP/NEC FOR NEXT ACTION](#)

The 927- Non-Coop/Nec for Next Action procedure can be found in The PORT v.2 at the following location: Policy & Procedures>Closure>Closure Procedure>927-NON COOP/NEC FOR NEXT ACTION section (b)

You may refer to FYI-385 Closure 927- Non Coop/Nec for Next Action examples